



**JUNO**

Zentrum für Getrennt- und Alleinerziehende  
Bloch-Bauer-Promenade 20/5  
1100 Wien  
[www.alleinerziehen-juno.at](http://www.alleinerziehen-juno.at)

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# (Impending) homelessness

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## For single parents

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### Info Video

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Note:

Not every form of housing support is listed here: some information is not publicly available, but emerge through individual applications; and some is not typically relevant to single parents. We are happy to receive “inside information” which complements and completes to the information presented here. Juno accepts no liability for factual and typographic errors in this text.

## **(Impending) homelessness**

### Fachstelle für Wohnungssicherung (FAWOS) - (“Centre for Housing Support”)

Support for residents in private, cooperative and externally managed city-owned apartments in Vienna, who are at risk of losing their home.

### Housing Commission - Wohnungskommission (MA50)

In cases of hardship, the Housing Commission can allocate emergency housing from Wiener Wohnen (community housing). To do this, you have to have been to the Wiener Wohnberatung (Vienna Housing Advisory Service) and in many cases to have received a notice of rejection.

### Homelessness Assistance Service - Wohnungslosenhilfe

- The services offered by the homeless help service include individual rooms in mother-and-child shelters or even their own flats. The length of stay and costs are variable.
- Upon application, the BZWO (Counselling Centre for Assistance to the Homeless) endeavours to accommodate your needs.
- After moving out of a mother-child shelter, you can take a flat in a social housing.
- You will be supported by a social worker and receive other kinds of support
- Authorisation from the BZWO is required.

### Mother-child house without authorisation from BZWO

- MAG ELF mother-child shelters for young mothers with babies or toddlers. Admission is through the regional offices of MAG ELF - Social Work with Families
- In some mother-child shelters there are privately financed rooms where you do not need authorisation from the BZWO

For more information about emergency accommodation in Vienna, we have a separate information sheet at JUNO, which we are happy to give you if needed!



## **Private housing market in Vienna**

### JUNO Newsletter

We send out a newsletter which often includes news about apartments offered to us for single parents. You can sign up for the newsletter on our homepage.

### Urban Regeneration Advisory Service

There are free services in various parts of the city, offering advice on housing and tenancy law:

- Consultations regarding rent and utility costs
- InformationAdvice on closing tenancy and purchase agreements
- Advice on termination, eviction or arbitration proceedings

### Tenant assistance (from the Vienna Housing Advisory Service)

- Advice on housing and tenancy law

### Tenant representatives and associations

Support for you in defending your rights as a tenant.

- “Mieterinteressensgemeinschaft” (politically independent, private tenants’-association)
- “Mieterbund”
- “Österreichischer Mieterschutzring”
- “Mieterschutzverband”
- “Mietervereinigung”

## **JUNO Housing projects**

JUNO has several housing projects for single parents. These are partnerships with cooperatives. You get a permanent tenancy agreement with the cooperative and pay an equity share before moving in (which you get back when you move out, minus 1% per year). The JUNO flats are always part of a larger construction project by the cooperative, who allocates a certain quota of flats to us, which we then allocate to you.

The central idea behind JUNO housing projects is affordable, communal housing for single parents. Supporting each other as according to each person’s wishes and capabilities to makes everyone's life better.



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For more information, visit our website— [www.alleinerziehen-juno.at/wohnprojekte](http://www.alleinerziehen-juno.at/wohnprojekte) —or  
come along to one of our informational workshops on JUNO housing projects.